

WARRANTY FORM

Personal Details

Name
Surname

Address

Telephone

Order N°

Warranty N°

Item in Warranty

Item Code

Item

Details (please state the problem encountered)

Delivery address

LORDGUN WARRANTY
Via Fura, 7
25125 - Brescia
Italy

For our International/ Non EU customers it is advised that you contact us before sending the item. We advise that on the outside of the parcel you clearly write "Returned Goods for Repairing/Warranty" so as to avoid costs/taxes related to customs handling. If the returned item is not covered by any warranty, the costs for sending back the goods using standard shipping charges will be charged. After the first 30 day time period, we reserve the right to either repair or replace the item or any faulty parts covered by its warranty. Our policy does not in any way compromise your customer rights. To verify a problem or if you have any doubts concerning its warranty please contact us before sending the item. We will do our best to satisfy your needs. If not stated differently, the product will be sent to the original delivery address.